SYLLABUS

Core Course 10: MARKETING MANAGEMENT

Instructional Hours: 54

Credit: 3

Objective: The objective of this course is to provide a sound understanding of the basic principles of marketing management and their applications in the business and industry.

Module I

Marketing Management-Market and Marketing-Meaning-Definition of marketing-Marketing Concepts – Marketing environment- Functions of marketing-Marketing Management- Marketing Mix- 4Ps and 4Cs- Importance of marketing mix- Factors affecting marketing mix- Market Segmentation – Concept – Need – Basis-benefits-Market Targeting- Market Positioning- differentiated and undifferentiated marketing.

(12 Hours)

Module II

Product Mix- Product – Meaning- Classification of products – Product Line and Product Mix-New Product development- Steps- Reasons for failure of new products – Product Life Cycle – Branding- Types of brand- Brand Equity- Brand Loyalty- Trade Mark-Packaging-Role of packagin g- Essentials of good packaging- Product Labelling-Marketing of services- Pricing of Products- Factors Influencing Pricing- Pricing Policies and Strategies -Types of Pricing. (12 Hours)

Module III

Price Mix – Pricing-Factors affecting pricing decision- Role of pricing in marketing strategy- Steps in formulating pricing- Pricing methods and strategies- Pricing of a new product- Resale Price Maintenance. (12 Hours)

Module IV

Physical Distribution Mix- - Logistic and Supply Chain Management - Elements-Channels of Distribution -Types- Factors Affecting the Choice of a Channel of Distribution-Functions of various Intermediaries - retailing- Types of retailing- Direct Marketing- Merits and demerits.

(12 Hours)

Module V

Recent Trends in Marketing (Overview Only)-Relationship Marketing - Social Marketing - Online Marketing- - Green Marketing-Tele Marketing - Viral Marketing-Relationship Marketing-De-marketing- Remarketing- Guerilla marketing - Ambush Marketing.

(6 Hours)